



Castle Inn
Bridge Street
Newport
Pembrokeshire
SA42 0TB
Fri 10th July 2020

Dear Friends of The Castle & Future Guests,

To tackle the spread of coronavirus, the Welsh Government made the 'Coronavirus Restrictions Regulations' in March 2020. These impose strict restrictions on gatherings, movement of people, and the operation of businesses (some of which were required to close). The Welsh Government prioritises the protection of people, and with this aim, is now following a cautious approach to easing this lockdown and reopening workplaces. The safety, health, and well-being of everyone is of paramount importance to us. Many of the businesses that form part of the visitor economy in Wales have been required to close temporarily. This includes hotels, holiday parks, campsites, bar and restaurants.

These restrictions are gradually being eased. This is a phased process and even after being allowed to re-open, all businesses will need to comply with ongoing legal restrictions. The Government's focus, at least initially, in doing so will be on maintaining physical distancing and minimising the extent to which people mix indoors.

The current proposals at the last review on 10th July, which are subject to change, envisage re-opening the visitor economy as follows:

11 July 2020 Reopening self-contained holiday accommodation

Self-catering accommodation can only be let to members of the same or **extended household**. This also includes serviced accommodation where bedroom occupancy can only be let to the same or extended household and not, for example, friends booking a twin bedroom or a family bedroom, etc.

This includes any accommodation that is entirely self-contained, e.g. holiday cottages, holiday caravans including touring caravans, motorhomes, boats and some glamping accommodation with their own kitchens and bathrooms that no other guests use.

Also in this category:

- Hotels and other serviced accommodation (e.g. B&Bs, hostels, etc.) that do provide en-suite rooms and can provide room service meals.
- Caravan parks where accommodation is entirely self-contained – but shared facilities on the premises will remain closed, such as swimming pools, leisure facilities, shared shower and toilets blocks, shared laundry, etc, and public areas in other accommodation types. This means any caravan or touring site where individual accommodation has its own supply of water for on board shower, WC and cooking with strict application of guidance on shared waste disposal and water points.

All shared facilities, aside from water and disposal points, should remain closed including toilets, shower blocks, laundry, restaurants, nightclubs, bars, cafes, etc.

13 July 2020 Pubs, bars, cafes and restaurants re-open outdoors

Indoor visitor attractions (EXCLUDING any part of a visitor attraction which is underground).

3 August. Indoor hospitality prepare for re-opening

Check back later for more information.

The current situation at the Castle Inn, that is likely to remain until 3rd August unless Welsh Government makes further changes, is as follows:

Castle Inn - Current Adjustments

As of Monday 13th July our B&B operation is open for business. However due to the current restrictions we cannot allow guests to use any facilities inside the building other than their ensuite rooms and public toilets. Unfortunately this means that we can only serve breakfast in your room or outside in our beer garden. During this time we will be offering a breakfast to go or a breakfast menu to enjoy in our garden. We are asking our guests to order their breakfast to go via email hello@castleinnpembs.co.uk the night before. Your breakfast can be enjoyed in your room or our beer garden subject to the weather. Due to the current guidelines and regulations we will not enter your room during your stay. For guests that are staying more than one night you should request replacement towels or additional tea coffee should you need it. Please email us.

Our outdoor areas are open for business from Monday 13th July as usual, following Government COVID-19 guidelines. We will be serving food and drink to our seated customers during opening times. Our opening times and food service times are subject to change and you should check before your stay/ visit what they are.

Safe working at the Castle Inn will require compliance with requirements set out in the Coronavirus Regulations to take all reasonable measures to ensure that a distance of 2 metres is achieved while working. Further information regarding the measures we have taken as a business can be found in our 'Safe to Trade' BII (British Institute of Innkeepers) COVID-19 Risk Assessment. This can be found on our website www.castleinnpembs.co.uk and a full copy can be downloaded here: <https://www.castleinnpembs.co.uk/covid-19> This risk assessment covers the whole business and all areas for current working in our outside and inside areas from 3rd Aug. The risks and measures described for our inside areas are subject to change as Welsh Government confirms the guidelines relating to 'Indoor hospitality'.

This document and risk assessment is to help our customers understand how we are going to work safely during the COVID-19 pandemic, with compliance to the Coronavirus Restrictions Regulations

Health - Test, Trace, Protect

Castle Inn Pembrokeshire Ltd, in line with Government guidelines, will be supporting Test, Trace, Protect in the following way:

- We will ask all lead customers to supply their name and contact details in the form of a name and email address or telephone number.
- We are collecting these details for Coronavirus Test, Trace & Protect only. Please see our Privacy Notice. An electronic copy of our privacy notice can be found at <https://www.castleinnpembs.co.uk/covid-19> and a hard copy is visible on our pub notice board and available by request.

Glyn Richards & Alison Richards
For and on behalf of Castle Inn Pembrokeshire Limited