

THE OLDE KINGS ARMS

Hotel Policies 2023 - The Olde Kings Arms

The following policies apply to all hotel rooms and are effective from 1st January 2023

Breakfast

Breakfast is served in the upper bar area, Henry's Court, each morning. All hotel rooms include a breakfast the night after their stay and this includes orange juice, tea and coffee, a choice of cereals and one choice from our hot breakfast menu. Menus are displayed in hotel rooms and in the breakfast room each morning. Breakfast times are set to meet the needs of our guests with earlier times in the week for those working in the area, and later at weekends as these are usually for leisure breaks. Monday to Friday breakfasts are 7am to 830am and on Saturday and Sunday from 830am to 10am. We are unable to serve guests outside of these times.

Wifi

WIFI is free and is unlimited. The details for this are supplied in room guides.

Payment

Payment for hotel rooms is due in advance or at check in at the bar. The full balance will be taken at this time.

Check in

Monday to Friday check in is at 4pm when the pub opens. Saturday and Sunday check in is at 4pm. The pub is open from 12pm at weekends so you are able to use the pub for a drink or food whilst you wait for your room if you wish. If you would like a check in earlier than 4pm then this can be arranged for £10. The earliest check in time on all days is 1pm. All early check ins need to be given 24 hours in advance via email – oldekingsarmshemel@gmail.com and the payment will be added to your bill. Please note that Monday to Friday early check ins will be via a key code box at the front of the building and details will be supplied to you once your early check in is confirmed via email.

Check out

Monday to Friday check out is 10am and Saturday and Sunday 11am. If you require a later check out then this can be arranged at a cost of £10 per hour or £15 for one and a half hours. We do not allow check outs beyond one and a half hours as this would impact the room cleaning for guests staying that evening.

Dogs

We accept dogs at the hotel and in the pub itself, except in the upper bar area, Henry's Court, on Sundays between 12 and 6pm. At all other times when the pub is open dogs are allowed in any area which includes at breakfast. Due to the additional insurances involved with allowing dogs in the hotel we charge £5 per night. When booking a hotel room please advise us that you are bringing a dog with you and this amount will be added to your bill. If you do not do this and attend with a dog then this will be added to your bill on check in.

Parking

There is no parking on site. Guests can use local streets where available or the nearby public car parks. A map detailing these is available on our website under the rooms section.