

Cowick Barton Deposit Policy

Deposits are taken for bookings to protect the Cowick Barton business from lost revenue due to cancelations.

We do however understand that cancelations sometimes do need to happen, so to provide clarity and consistency please find below policy for deposits after cancelations.

Cancelations with over 48 hours/ two calendar days notice from the day of the booking:

Where an amendment to a bookings is being made (for example a party of 10 is reduced to 9), and over 48 hours/ two calendar days' notice is given to us before the day of the booking, the deposit will be returned to the guest. However, deposits will only be returned by removing the total value of the deposit from the final bill at the end of the visit booked. No cash, card or voucher refunds will be offered as an alternative.

If the whole booking is cancelled the deposit will be redeemed by the Cowick Barton.

Cancelations within 48 hours prior to the day of the visit: Where a full cancelation or an amendment to a bookings is being made (for example a party of 10 is reduced to 9), within 48 hours/ two calendar days prior to the day of the booking, the deposit will be redeemed by the Cowick Barton and is non-refundable. No charge will be made for the food that has been pre-ordered.

Cancelations on the day of the visit: Where a full cancelation or an amendment to a bookings is being made (for example a party of 10 is reduced to 9), on the day of the booking, the deposit will be redeemed by the Cowick Barton and is non-refundable. Guests will be expected to pay for any food that has been pre-ordered.

Cancelations due to Government enforced pub closure: Should the UK government made a Covid- related closure order to the Pub, then deposits will be able to be transferred to an alternative booking date when the pub is authorised to reopen. The deposit will be redeemed by money off the final bill of a visit to the pub only. No cash or card or voucher alternative is available.