



Privacy Notice

This Privacy notice explains how Castle Inn Pembrokeshire Limited will collect, use and protect personal data specifically with regards to the coronavirus pandemic.

Operators of Pubs and Restaurants have been asked by the the Government to keep a temporary record of our customers for 21days to assist the NHS Test, Trace and Protect scheme.

When we collect your data this is subject to data protection rules under the Data Protection Act 2018 and the General Data Protection Regulations (GDPR). Your data will be stored securely and only kept for 21days. Any customer information supplied at the time of a table booking will be used for Test, Track & Trace (if requested by the Government scheme) and stored indefinitely in our booking systems

Castle Inn will not use this data for any other purposes such as marketing communications about offers and promotions. We will only ask you for data such as name and telephone number or email address. This is our privacy notice, please ask for a hard or soft copy if needed. You may be contacted in the event of a COVID-19 outbreak and your data may be passed to the NHS (if required) for the purposes of the Test, Trace and Protect Scheme. Any copy of your data that we hold will be destroyed after 21 days

Your information will be held on our EPOS back office. This area of our till system is only accessible to Management individuals who have been made aware of the customer information that is stored there for Test Trace and Protect reasons only.

Contact tracing is a long-established and proven way of slowing the spread of an infection and is not about enforcement or surveillance. Whilst the information gathered as part of the contact tracing process is held in strict confidence, this is a voluntary process and individuals can decline to provide information

Any questions regarding this privacy notice please ask to see Glyn Richards

Glyn Richards & Alison Richards
For and on behalf of Castle Inn Pembrokeshire Limited